



KNOW BEFORE YOU GO

Welcome to PTE! We're looking forward to welcoming you into our theatre. Please take a moment to give this a quick read-through before you head out for your performance.

Curtain Time

All evening performances begin at 7:30pm. All matinee performances begin at 2:00pm. It's a good idea to arrive a bit early for the performance, especially if you're picking your tickets up at the Box Office. It also gives you time to find parking. **Aim for 20-30 minutes before the show starts** – you'll find the Lounge open for beverages.

Getting into PTE – Biking

There is a locked cage for your bicycle in the Portage Place parkade, next to the Security booth at the Carlton Street entrance. You can get the code from the attendant in the booth.

Getting into PTE - Driving

Parking in the Portage Place parkade offers the most convenience. Take **Elevator 6** (near the Carlton Street parkade entrance, formerly Elevator A) up to the 3rd floor. **You must pay for parking before coming up. If it's a Jets game day**, you'll receive an email the day before your performance with a discount coupon code to reduce the price of parking from \$18 down to \$8. **If you don't receive that email**, call the PTE Box Office at (204) 942-5483. **(PTE subscribers: always use your parking pass, leaving it on the dash, it will cover Jets game parking as well.)**

The Portage Place parkade now accepts payment through a variety of parking apps – you'll find a sign listing them near the kiosks at the elevator lobbies in the parkade. Using an app means you don't have to stand in line for the kiosk. **If it's a Jets game day, you can ONLY get your discount at the pay machine.**

Getting into PTE – Walking, Bussing or Drop-off (taxi, Uber, Transit Plus)

You will need to enter the mall using the Edmonton Street doors at Portage Avenue (the Edmonton doors at The Promenade behind the mall remain closed). You will be able to use either the escalators or the elevator to reach the 3rd floor.

Note: there are two sets of doors to enter the mall from Portage Avenue at Edmonton – only one set will be unlocked, usually the set closest to the bus stop. If you have trouble getting in, call 204-942-5483.

COVID-19 Precautions

We do not require proof of vaccination, and masks are not mandatory. However, we strongly encourage you to wear a mask, to protect the actors.

Save Some Trees – Read the Digital Program!

The full show program can be found on our website, on the webpage of the play you are attending, a day or two before opening. We encourage you to access it digitally! A limited number of printed programs will be available for those who prefer them.

Take your drinks into the theatre! Many of our shows don't have an intermission, so feel free to buy a beverage before taking your seat and bring the glass into the theatre with you.

Questions? Call the PTE Box Office at 204-942-5483, Monday to Saturday, 1 - 6 pm and one hour before each showtime or email boxoffice@pte.mb.ca **at least 2 hours before you need to leave for the show.**

Enjoy your time with PTE!