



## KNOW BEFORE YOU GO

**Welcome to PTE!** We're very happy you've chosen to join us this season. Please take a moment to give this a quick read-through before you head out for your performance.

### Curtain Time

**All evening performances begin at 7:30pm. All matinee performances begin at 2:00pm.** It's a good idea to arrive a bit early for the performance, especially if you're picking your tickets up at the Box Office. It also gives you time to find parking. **Aim for 20-30 minutes before the show starts** – you'll find the Lounge open for beverages.

### Getting into PTE –Cycling

**NEW:** PTE has a new permanent bike rack just inside the lobby doors, available for all performances. It's advised that you bring a lock, but once the show has started, the lobby doors are locked for security. Note: Elevator 7 (on the other side of the clock tower from the usual elevator) has the most room for a bike to be transported.

### Getting into PTE – Driving

Parking in the Portage Place parkade offers the most convenience. Take **Elevator 6** (near the Carlton Street parkade entrance, formerly Elevator A) up to the 3rd floor. **You must pay for parking before coming up. If it's a Jets game day**, you'll receive an email the day before your performance with a discount coupon code to reduce the price of parking from \$18 down to \$8. **If you don't receive that email**, call the PTE Box Office at (204) 942-5483. (PTE Subscribers: always use your parking pass, leaving it on the dash. It will cover Jets game parking as well).

The Portage Place parkade now accepts payment through a variety of parking apps – you'll find a sign listing them near the kiosks at the elevator lobbies in the parkade. Using an app means you don't have to stand in line for the kiosk. **If it's a Jets game day**, you can **ONLY** get your discount at the physical pay machine.

### Getting into PTE – Walking, Bussing or Drop-off (taxi, Uber, Transit Plus)

**You will need to enter the mall using the Edmonton Street doors at Portage Avenue (the Edmonton doors at The Promenade behind the mall remain closed).** You will be able to use either the escalators or the elevator to reach the 3<sup>rd</sup> floor. **Transit Plus** – make sure your driver knows to drop you at the bus stop on Portage.

**Note:** there are two sets of doors to enter the mall from Portage Avenue at Edmonton – only one set will be unlocked, usually the set on the left-hand side. If you have trouble getting in, call 204-942-5483.

**The mall closes at 6 pm. The food court closes at 5:30 pm.**

### COVID-19 Precautions

We do not require proof of vaccination, and masks are not mandatory. However, we strongly encourage you to wear a mask, to protect our actors.

### Save Some Trees – Read the Digital Program!

The full show program can be found on our website, on the webpage of the play you are attending, a day or two before opening. We encourage you to access it online! A limited number of printed programs will be available for those who prefer them.

**Take your drinks into the theatre!** Many of our shows don't have an intermission, so feel free to buy a beverage before taking your seat and bring the glass into the theatre with you.

**Questions?** Call the PTE Box Office at 204-942-5483 or email [boxoffice@pte.mb.ca](mailto:boxoffice@pte.mb.ca) at least 2 hours before you need to leave for the show.

#### Box Office Hours

Performance Days	Monday-Saturday: 1-7:30 pm   Sunday: 1 – 2:30 pm
Non-Performance Days	Monday-Saturday, 1-5:30 pm