

# **KNOW BEFORE YOU GO**

Welcome to PTE! Please take a moment to give this a quick read-through before your performance.

#### **Curtain Time**

All evening performances begin at 7:30pm. All matinee performances begin at 2:00pm. It's a good idea to arrive a bit early for the performance, especially if you're picking your tickets up at the Box Office. It also gives you time to find parking. Aim for 20-30 minutes before the show starts – you'll find the Lounge open for beverages.

#### **NEW - HAPPY HALF HOUR!**

Come a little earlier and enjoy a discounted beverage – only \$5 for house wine or domestic beer (plus some discounted non-alcoholic options) between 6:30 and 7:00 pm (1:00-1:30 pm for matinee performances). **The bar will also be open after the show for an hour.** Plus, you can take drinks into the theatre with you.

## **Getting into PTE - Driving or Cycling**

**PTE subscribers:** always use your parking pass, leaving it on the dash. It covers Jets game parking as well as regular times, but only on your play performance date.

**Regular ticket holders:** Parking in the Portage Place parkade offers the most convenience. Take **Elevator 6** (near the Carlton Street parkade entrance) up to the 3rd floor. **You must pay for parking before coming up. If it's a Jets game day**, use the **code PTE2403** to reduce the price of parking from \$18 down to \$8.

The Portage Place parkade now accepts payment through a variety of parking apps – you'll find a sign listing them near the kiosks at the elevator lobbies in the parkade. Using an app means you don't have to stand in line for the kiosk.

If it's a Jets game day, you can ONLY get your discount at the pay machine.

**NEW: PTE** has a new permanent bike rack just inside the lobby doors, available for all performances. It's advised that you bring a lock, but once the show has started, the lobby doors are locked for security. Elevator 7 in Edmonton Court is a freight elevator with lots of room for a bike or three.

## Getting into PTE – Walking, Bussing or Dropoff (taxi, Uber, Transit Plus)

You will need to enter the mall using the Edmonton Street front doors at Portage Avenue, where the clock tower is. All other mall doors are locked, including the Edmonton doors at The Promenade behind the mall. You will be able to use either the escalators or the elevator to reach the 3<sup>rd</sup> floor. TRANSIT PLUS – be sure to tell the driver you're going to PTE in order to be dropped off out front.

**Note:** there are two sets of doors to enter the mall from Portage Avenue at Edmonton – only one set will be unlocked, usually the set on the left-hand side. If you have trouble getting in, call 204-942-5483.

The mall closes at 6 pm. The food court closes at 5:30 pm.

#### **Save Some Trees – Read the Digital Program!**

The full show program can be found <u>HERE</u> We encourage you to access the digital version! A limited number of printed programs will be available for those who prefer them.

## **Performance Information**

The show runs 90 minutes, no intermission.

Questions? Call the PTE Box Office at 204-942-5483, Monday to Saturday, 1 – 5:30 pm on non-performance days, Tuesday-Saturday 1 – 7:30 pm/Sunday 12:30 – 2:30 pm on performance days, or email <a href="mailto:boxoffice@pte.mb.ca">boxoffice@pte.mb.ca</a> at least 2 hours before you need to leave for the show.