

# **KNOW BEFORE YOU GO**

Welcome to PTE! Please take a moment to give this a quick read-through before your performance.

### **Curtain Time**

All evening performances begin at 7:30pm. All matinee performances begin at 2:00pm. It's a good idea to arrive a bit early for the performance, especially if you're picking your tickets up at the Box Office. It also gives you time to find parking. Aim for 20-30 minutes before the show starts – you'll find the Lounge open for beverages an hour before the show starts.

### **Getting into PTE – Driving or Cycling**

**PTE subscribers:** always use your parking pass, leaving it on the dash. It covers Jets game parking as well as regular times, but only on your play performance date.

**Regular ticket holders:** Parking in the Portage Place parkade offers the most convenience. Take **Elevator 6** (near the Carlton Street parkade entrance) up to the 3rd floor. **You must pay for parking before coming up. If it's a Jets game day**, use the **code PTE2501** to reduce the price of parking from \$18 down to \$8.

The Portage Place parkade now accepts payment through a variety of parking apps – you'll find a sign listing them near the kiosks at the elevator lobbies in the parkade. Using an app means you don't have to stand in line for the kiosk. If it's a Jets game day, you can ONLY get your discount at the pay machine.

**PTE has a permanent bike rack just inside the lobby doors, available for all performances.** It's advised that you bring a lock, but once the show has started, the lobby doors are locked for security. Elevator 7 in Edmonton Court is a freight elevator with lots of room for a bike or three.

#### Getting into PTE – Walking, Bussing or Dropoff (taxi, Uber, Transit Plus)

**You will need to enter the mall using the Edmonton Street front doors at Portage Avenue,** where the clock tower is. **All other mall doors are locked,** including the Edmonton doors at The Promenade behind the mall. You will be able to use either the escalators or the elevator to reach the 3<sup>rd</sup> floor. **TRANSIT PLUS** – be sure to tell the driver you're going to PTE in order to be dropped off out front.

**Note:** there are two sets of doors to enter the mall from Portage Avenue at Edmonton – only one set will be unlocked, usually the set on the right-hand side. **If you have trouble getting in**, call 204-942-5483.

The mall closes at 6 pm. The food court closes at 5:30 pm.

## Save Some Trees – Read the Digital Program!

The full show program can be found <u>HERE</u>. We encourage you to access the digital version! A limited number of printed programs will be available for those who prefer them.

#### Take Your Drinks into the Theatre!

There is an intermission for this show, but please feel free to buy a beverage before the show begins and bring it into the theatre with you.

#### **Performance Information**

The show runs 2 hours, including one intermission. **Audience Advisory:** Mature language & content, water-based fog is used in one scene to simulate smoke.

**Questions?** Call the PTE Box Office at 204-942-5483, Tuesday to Saturday, 1 - 6 pm in non-performance weeks, Tuesday-Saturday 1 - 7:30 pm/Sunday 12 - 3 pm on performance days, or email <u>boxoffice@pte.mb.ca</u> at least 2 hours before you need to leave for the show.