

KNOW BEFORE YOU GO

Welcome to PTE! Please take a moment to give this a quick read-through before your performance.

Curtain Time

All evening performances begin at 7:30pm. All matinee performances begin at 2:00pm. It's a good idea to arrive a bit early for the performance, especially if you're picking your tickets up at the Box Office. It also gives you time to find parking. Aim for 20-30 minutes before the show starts – you'll find the Lounge open for beverages an hour before the show starts.

Getting into PTE – Driving or Cycling

PTE subscribers: always use your parking pass, leaving it on the dash. It covers Jets game parking as well as regular times, but only on your play performance date.

Regular ticket holders: Parking in the Portage Place parkade offers the most convenience. Take **Elevator 6** (near the Carlton Street parkade entrance) up to the 3rd floor. **You must pay for parking before coming up. If it's a Jets game day**, use the **code PTE2501** to reduce the price of parking from \$18 down to \$8.

The Portage Place parkade now accepts payment through a variety of parking apps – you'll find a sign listing them near the kiosks at the elevator lobbies in the parkade. Using an app means you don't have to stand in line for the kiosk. If it's a Jets game day, you can ONLY get your discount at the pay machine.

PTE has a permanent bike rack just inside the lobby doors, available for all performances. It's advised that you bring a lock, but once the show has started, the lobby doors are locked for security. Elevator 7 in Edmonton Court is a freight elevator with lots of room for a bike or three.

Getting into PTE – Walking, Bussing or Dropoff (taxi, Uber, Transit Plus)

You will need to enter the mall using the Edmonton Street front doors at Portage Avenue, where the clock tower is. **All other mall doors are locked,** including the Edmonton doors at The Promenade behind the mall. You will be able to use either the escalators or the elevator to reach the 3rd floor. **TRANSIT PLUS** – be sure to tell the driver you're going to PTE in order to be dropped off out front.

Note: there are two sets of doors to enter the mall from Portage Avenue at Edmonton – only one set will be unlocked, usually the set on the right-hand side. **If you have trouble getting in**, call 204-942-5483.

The mall closes at 6 pm. The food court closes at 5:30 pm.

Save Some Trees – Read the Digital Program!

The full show program can be found <u>HERE</u>. We encourage you to access the digital version! A limited number of printed programs will be available for those who prefer them.

Take Your Drinks into the Theatre!

There is an intermission for this show, but please feel free to buy a beverage before the show begins and bring it into the theatre with you.

Performance Information

The show runs 2 hours, including one intermission. **Audience Advisory:** Mature language & content, water-based fog is used in one scene to simulate smoke.

Questions? Call the PTE Box Office at 204-942-5483, Tuesday to Saturday, 1 - 6 pm in non-performance weeks, Tuesday-Saturday 1 - 7:30 pm/Sunday 12 - 3 pm on performance days, or email <u>boxoffice@pte.mb.ca</u> at least 2 hours before you need to leave for the show.