



KNOW BEFORE YOU GO

Welcome to PTE! Please take a moment to give this a quick read-through before your performance.

Curtain Time

All evening performances begin at 7:30pm. All matinee performances begin at 2:00pm. It's a good idea to arrive a bit early for the performance, especially if you're picking your tickets up at the Box Office. It also gives you time to find parking. **Aim for 20-30 minutes before the show starts** – you'll find the Lounge open for beverages an hour before the show starts.

Getting into PTE – Driving or Cycling

PTE subscribers: always use your parking pass, leaving it on the dash. It's valid for all your performance dates, even when an event is on at Canada Life Centre.

Regular ticket holders: Parking in the heated Portage Place parkade offers the most convenience. Take **Elevator 6** (near the Carlton Street parkade entrance) up to the 3rd floor. Note: this is the only elevator that goes from the parkade all the way up to the third floor and PTE.

You must pay before you come up to PTE. There are payment machines next to all the elevator foyers. You can also download the **parkmobile** app from the usual app stores so that you can pay by phone.

If you are a single-ticket buyer attending a PTE show on when there's an event or game at Canada Life Centre, you will be emailed an Access Code that will reduce the increased event parking fee of \$20 down to \$9.

[CLICK HERE](#) for full instructions to apply the discount Access Code on either the ParkMobile website or the app.

PTE has a **permanent bike rack** just inside the lobby doors, available for all performances. It's advised that you bring a lock, but once the show has started, the lobby doors are locked for security. Elevator 7 near the clock tower is a freight elevator with lots of room for a bike or three.

Getting into PTE – Walking, Bussing or Dropoff (taxi, Uber, Transit Plus)

You will need to enter the mall using the Edmonton Street front doors at Portage Avenue, where the clock tower is. **All other mall doors are locked**, including the Edmonton doors at The Promenade behind the mall. You will be able to use either the escalators or the elevator to reach the 3rd floor. **TRANSIT PLUS** – be sure to tell the driver you're going to PTE in order to be dropped off out front.

Note: there are two sets of doors to enter the mall from Portage Avenue at Edmonton – only one set will be unlocked, usually the set on the right-hand side. **If you have trouble getting in**, call 204-942-5483.

The mall closes at 6 pm. The food court closes at 5:30 pm.

Save Some Trees – Read the Digital Program!

We encourage you to access the digital program, available on our website a week before the show opens. A limited number of printed programs will be available in the lobby for those who prefer them.

Take Your Drinks into the Theatre & Preorder for Intermission!

Feel free to buy a beverage before the show begins and bring it into the theatre with you. There is one intermission for this show and you can now preorder before the show starts and have your drink waiting for you at intermission.

Hearing Assist Device

If you need a bit of a boost to hear the performers, pick up a hearing assist device at the Lounge bar. NOTE: our devices don't work well with hearing aids – you'll need to remove the aid before using hearing assist.

Performance Information

The show runs approximately two hours 20 minutes, including one intermission. There are some flashing lights and loud music at times.

Questions? Call the PTE Box Office at 204-942-5483, Tuesday to Saturday, 1 – 6 pm in non-performance weeks, Tuesday-Saturday 1 – 7:30 pm/Sunday 12 – 3 pm on performance days, or email boxoffice@pte.mb.ca at least 2 hours before you need to leave for the show.