



KNOW BEFORE YOU GO

Welcome to PTE! We're very happy you've chosen to join us this season. Please take a moment to give this a quick read-through before you head out for your performance.

Curtain Time

All evening PTE performances begin at 7:30pm. All matinee PTE performances begin at 2:00pm (with the exception of Munsch shows, which have a different schedule). It's a good idea to arrive a bit early for the performance, especially if you're picking your tickets up at the Box Office. It also gives you time to find parking. **Aim for 20-30 minutes before the show starts** – you'll find the Lounge open for beverages an hour before the curtain. **You can also pre-order your drinks for intermission.**

Getting into PTE – Cycling

PTE has a **permanent bike rack just inside the lobby doors, available for all performances.** It's advised that you bring a lock, but once the show has started, the lobby doors are locked for security.

Getting into PTE – Driving

Parking in the Portage Place parkade offers the most convenience. Take **Elevator 6** up to the 3rd floor, or **Elevators 4 or 5** to the third floor and then follow the yellow line to reach PTE. [CLICK HERE TO SEE A MAP OF THE PARKADE.](#) **You must pay for parking before coming up to PTE.**

In addition to the machines in the parkade, you can use the ParkMobile parking app or the ParkMobile website. You can download the app from the usual app stores. Or scan the QR code at the machines and will take you to the website where you can pay for parking and check out as a guest – no need to create an account. Using either of those methods means you don't have to stand in line for the kiosk.

Getting into PTE – Walking, Bussing or Drop-off (taxi, Uber, Transit Plus)

The new main street level doors are located midway between Edmonton and Kennedy Streets on Portage Avenue. There's a sign reading "OFFICES" above the doors. The doors lead into a spacious lobby for Elevators 4 & 5. **Take either elevator to the 3rd floor and follow the yellow line to access PTE.** A security guard will be on duty in that main floor lobby area during PTE performances. A team from the **Downtown Community Safety Patrol** will be outside the doors, available for walks to your car or keeping an eye on the bus stop.

The mall closes at 6 pm, which is when the only other street-level door, at Kennedy next to Shoppers Drug Mart, will be locked. [CLICK HERE TO SEE A MAP OF THE STREET-LEVEL ROUTE TO PTE](#)

Save Some Trees – Read the Digital Program!

The full show program can be found on our website, **on the webpage of the play you are attending,** a few days before the first performance. We encourage you to access it online! A limited number of printed programs will be available for those who prefer them.

Hearing Assist Options

PTE has installed an **Assistive Listening Hearing Loop System** in the theatre to augment your hearing aids. Or, if you don't have hearing aids and need a bit of a boost, there are hearing assist headsets available.

[CLICK HERE FOR MORE INFORMATION](#)

Take your drinks into the theatre! Whether or not the show you're attending has an intermission, feel free to buy a beverage before taking your seat and bring the glass into the theatre with you. However, **no food is allowed in the theatre,** so eat that ice cream before going in to see the show!

Questions? Call the PTE Box Office at 204-942-5483 or email boxoffice@pte.mb.ca **at least 2 hours before you need to leave for the show.**