



KNOW BEFORE YOU GO

Welcome to PTE! Please take a moment to give this a quick read-through before your performance.

Curtain Time

All evening performances begin at 7:30pm. All matinee performances begin at 2:00pm. It's a good idea to arrive a bit early for the performance, especially if you're picking your tickets up at the Box Office. It also gives you time to find parking. **Aim for 20-30 minutes before the show starts** – you'll find the Lounge open for beverages an hour before the show starts. **You can also pre-order your drinks for intermission.**

Getting into PTE – Driving or Cycling

PTE subscribers: always use your parking pass, leaving it on the dash. It's valid for all your performance dates, even when an event is on at Canada Life Centre.

Regular ticket holders: Parking in the Portage Place parkade offers the most convenience. **Take Elevator 6** up to the 3rd floor, **or Elevators 4 or 5** to the third floor and then follow the yellow line to reach PTE. [CLICK HERE TO SEE A MAP OF THE PARKADE.](#) **You must pay for parking before coming up to PTE.**

In addition to the machines in the parkade, you can use the ParkMobile parking app or the ParkMobile website. You can download the app from the usual app stores. Or scan the QR code at the machines which will take you to the website where you can pay for parking and check out as a guest – no need to create an account. Using either of those methods means you don't have to stand in line for the kiosk.

If you are a single-ticket buyer attending a PTE show when there's an event or game at Canada Life Centre, you will be emailed an Access Code that will reduce the increased event parking fee of \$15 down to \$9.

[CLICK HERE](#) for full instructions to apply the discount Access Code on the ParkMobile website (the discount is not available on the pay machine or app). The link on that page is the only place to be able to use the discount code.

PTE has a **permanent bike rack** just inside the lobby doors, available for all performances. It's advised that you bring a lock, but once the show has started, the lobby doors are locked for security.

Getting into PTE – Walking, Bussing or Dropoff (taxi, Uber, Transit Plus)

The new main street level doors are located midway between Edmonton and Kennedy Streets on Portage Avenue. There's a sign reading "PORTAGE PLACE OFFICES" above the doors. **The doors lead into a spacious lobby for Elevators 4 & 5. Take either elevator to the 3rd floor and follow the yellow line to access PTE.** A security guard will be on duty in that main floor lobby area during PTE evening performances. A team from the **Downtown Community Safety Patrol** will be outside the doors, available for walks to your car or keeping an eye on the bus stop. **However, this door will be locked at 8 pm.**

The mall closes at 6 pm, which is when the only other street-level door, at Kennedy next to Shoppers Drug Mart, will be locked.

[CLICK HERE TO SEE A MAP OF THE STREET-LEVEL ROUTE TO PTE](#)

Save Some Trees – Read the Digital Program!

[CLICK HERE](#) to access the digital program. A limited number of printed programs will be available in the lobby for those who prefer them.

Take Your Drinks into the Theatre!

There's one 15-minute intermission for this show, but you can also feel free to buy a beverage before the show begins and bring it into the theatre with you. However, **no food is allowed in the theatre** – so eat that ice cream before you head to your seats!

Spread some holiday cheer! We're collecting for Sunshine House

You'll find the collection point in the lobby after the show. We can now accept tap from debit and credit cards, as well as cash. A special thank you to **Payworks**, for matching whatever we collect. The total will be split between PTE and Sunshine House.

Hearing Assist Options

PTE has installed an **Assistive Listening Hearing Loop System** in the theatre to augment your hearing aids. Or, if you don't have hearing aids and need a bit of a boost, there are hearing assist headsets available.

[CLICK HERE FOR MORE INFORMATION](#)

Performance Information

The show runs approximately 2 hours, 10 minutes, with one intermission.

Questions? Call the PTE Box Office at 204-942-5483, Monday 1-6 pm/Tuesday-Saturday 1 – 7:30 pm/Sunday 12– 3 pm, or email boxoffice@pte.mb.ca at least 2 hours before you need to leave for the show.